

# Sundance

SPLASH™ SERIES

SUNDANCE SPAS, INC. EXTENDS THIS LIMITED WARRANTY SOLELY TO THE ORIGINAL PURCHASER OF ANY SUNDANCE® SPAS SPLASH SERIES SELF-CONTAINED SPA MANUFACTURED AFTER NOVEMBER 27, 2019 AND INSTALLED FOR RESIDENTIAL USE OUTSIDE THE UNITED STATES, CANADA, AND MEXICO. PLEASE READ THIS ENTIRE LIMITED WARRANTY, AS EXCLUSIONS AND CONDITIONS APPLY.

## LIMITED WARRANTY

This warranty is a limited warranty within the meaning of Title 1 of the Federal Trade Commission Improvement Act.

### 5 YEARS SPA SHELL

Subject to the limitations and exclusions listed herein, Sundance® Spas warrants the shell portion of the spa, which is deemed as the rotationally molded polyethylene water holding portion of the spa, for a period of five (5) years from the original date of purchase or five (5) years plus six (6) months from date of manufacture, whichever period elapses first, against loss of water through the shell due to defects in material or workmanship.

### 2 YEARS ELECTRICAL COMPONENTS

Subject to the limitations and exclusions listed herein, Sundance® Spas warrants the factory installed electrical components to be free from defects in material or workmanship, for a period of two (2) year from the original date of purchase or two (2) years plus six (6) months from date of manufacture, whichever period elapses first.

### 2 YEARS PLUMBING

Subject to the limitations and exclusions listed herein, Sundance® Spas warrants the factory installed plumbing components including the hoses, pipes, jets, air controls and unions, against leaking due to defects in workmanship or materials for a period of two (2) year from the original date of purchase or two (2) years plus six (6) months from date of manufacture, whichever period elapses first.

### 2 YEARS INSULATING COVER

Subject to the limitations and exclusions listed herein, Sundance® Spas warrants the factory supplied insulating cover to be free from defects in material or workmanship, for a period of two (2) year from the original date of purchase or two (2) years plus six (6) months from date of manufacture, whichever period elapses first.

### 2 YEARS LABOR

Subject to the limitations and exclusions listed herein, Sundance® Spas will reimburse labor to perform warranty service, at Sundance® Spas established rates for work performed, for a period of two (2) year from the original date of purchase.

### EXTENT OF WARRANTY

This limited warranty extends solely to the original purchaser of a Sundance® Spas branded spa, when purchased and originally installed. This warranty terminates upon any transfer of ownership.

### PARTS & ACCESSORIES

Genuine Sundance® Spas Parts & Accessories - This Limited Warranty is void if Sundance Spas, Inc. ("Manufacturer") or its designated representative determines that the spa has been subjected to damage or failure due to installation of aftermarket parts that are not Genuine Sundance® Spas branded Parts & Accessories. This disclaimer includes, but is not limited to filters, ozone systems, repair parts and other accessories. Genuine Sundance® Spas brand Parts & Accessories are built to our highest standards of quality, durability and performance, and they are designed to work with your spa to ensure optimal performance and function.

### PERFORMANCE

To make a claim under this warranty, contact your Sundance® Spas dealer. You must give your Sundance® Spas dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within ten (10) days of the time you discover the claim. Sundance® Spas reserves the right to inspect the malfunction or defect on location. Sundance® Spas reserves the right to examine photographs prior to repair or replacement. In the case of a shell repair or replacement, Sundance® Spas will, at its option, repair or replace the shell portion of the spa, at the factory, at the spa installation site or at a local authorized repair station. Any warranted labor reimbursement will be at Sundance® Spas established rates for work performed. Trip charges, if applicable, are not covered under the labor warranty and are the responsibility of the purchaser.

### LIMITATIONS AND EXCLUSIONS

Labor reimbursement does not include routine maintenance such as tightening jets, lubricating O-rings, changing/cleaning filters, chemical checks and adjustments, or anything else that would be considered routine maintenance. Filters, LED lights, light bulbs, fuses and pump seals are considered wearable parts and are excluded from the warranty. This warranty does not cover any part of the umbrella (if equipped) after initial installation. This warranty covers only the spa unit and equipment, or components used in its manufacture, for the periods stated. The purchaser is responsible for providing adequate access for the spa to be properly serviced. This warranty shall be rendered void if the spa has not been installed in strict accordance with the owner's manual provided, including being attached to an extension cord. This warranty shall not apply with respect to any damage caused by accident,

abuse, misuse, improper installation, exposure to fire or excessive heat, acts of god, or any damage due to improperly maintained water chemistry. Necessary maintenance or repairs on your Sundance® Spas spa can be performed by any company. However, improper or incorrectly performed maintenance or repair that causes damage to your product may void this warranty. Commercial & rental applications are excluded from all warranty coverage. This warranty does not cover the umbrella (if supplied) beyond initial delivery discoveries. This warranty does not cover the rotationally molded polyethylene body for bending, twisting, warping, gloss, texture, fit or color fastness. Sundance® Spas does not authorize any party, including its agents, distributors, or dealers to assume for it any other obligations or liability.

### DISCLAIMERS

TO THE EXTENT PERMITTED BY LAW, Sundance® Spas SHALL NOT BE RESPONSIBLE FOR LOSS OF USE OF THE SPA OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE HOT TUB, IF NEEDED. ALSO Sundance® Spas NOT BE RESPONSIBLE FOR CARTAGE, REMOVAL AND/OR RE-INSTALLATION LABOR OR ANY OTHER ASSOCIATED COST INCURRED IN OBTAINING WARRANTY SERVICE. ALL COSTS FOR REMOVAL OR RE-INSTALLATION OF THE SPA, OR ANY COMPONENTS, ARE THE RESPONSIBILITY OF THE PURCHASER. IN NO EVENT, WILL Sundance® Spas SPAS BE LIABLE FOR ANY SPECIAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OF THE SPA, NOR FOR INJURY TO ANY PERSON, OR ANY CLAIM FOR DAMAGES ARISING FROM THE USE, INSTALLATION, OR REPAIR OF THE SPA, INCLUDING BUT NOT LIMITED TO,

WATER OR SEWAGE COST, CHEMICAL LOSS, WATER DAMAGE TO SURROUNDING AREAS, ROOMS, FURNISHING, OR LANDSCAPING. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE.

Contact Sundance® Spas, 14525 Monte Vista Ave., Chino, CA 91710, Attn: Warranty or call (909) 606-7733

## Sundance® Spas

14525 Monte Vista Ave., Chino, CA 91710 (909) 606-7733  
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