

SUNDANCE SPAS, INC. EXTENDS THIS LIMITED WARRANTY SOLELY TO THE ORIGINAL PURCHASER OF ANY SUNDANCE® SPAS 780 SERIES SELF-CONTAINED SPA MANUFACTURED AFTER DECEMBER 3, 2018 AND INSTALLED FOR RESIDENTIAL USE OUTSIDE THE UNITED STATES, CANADA, AND MEXICO. PLEASE READ THIS ENTIRE LIMITED WARRANTY, AS EXCLUSIONS AND CONDITIONS APPLY.

# LIMITED WARRANTY

## 10 YEARS SPA SHELL STRUCTURE

Sundance Spas, Inc. warrants against water loss due to defects in the spa shell for ten years from the original date of purchase.

## 7 YEARS SHELL SURFACE

Sundance Spas, Inc. warrants the interior surface of the spa shell against blistering, cracking, or delaminating due to defects in workmanship or materials for seven years from the original date of purchase.

## 5 YEARS CABINET

Sundance Spas, Inc. warrants the SunStrong™ synthetic cabinets against defects in workmanship or materials for five years from the original date of purchase. Normal wear and weathering of the finish will occur naturally over time, and are not defects.

## 5 YEARS EQUIPMENT & CONTROLS

Sundance Spas, Inc. warrants the spa's electrical equipment components specifically, the pump(s), heater, and control system (except lighting and stereo system) against malfunctions due to defects in workmanship or materials for five years from the original date of purchase.

## 5 YEARS PLUMBING

Sundance Spas, Inc. warrants factory installed plumbing against water loss due to defects in workmanship or materials for a period of five years from the original date of purchase.

## WARRANTIES FOR OTHER COMPONENTS

The fuses, headrests, cabinet finish, quick release latch and filters are warranted to be free of defects in workmanship or materials at the time of delivery. The factory installed CLEARRAY® Water Purification system is warranted against malfunction due to defects in workmanship, materials, and leaks for one year from the original date of purchase except the UV-C bulb and quartz tube. The UV-C bulb and quartz tube is warranted for ninety (90) days from the original date of the spa purchase. Factory installed ozone is warranted against malfunction due to defects in workmanship or materials for one year from the original date of spa purchase. All stereo related components except the wireless remote control (receiver, speakers, subwoofer, stereo media locker, power supply, etc.) are warranted against malfunction due to defects in workmanship or materials for two years from the original date of purchase. The wireless remote control is warranted for one year from the original date of the spa purchase. The SunSmart™ WiFi factory installed

option is warranted against malfunction due to defects in workmanship or materials for one year from the original date of spa purchase. All other factory installed components not mentioned specifically, including, but not limited to the wood frame, diverter valves, LED lighting systems, filter lids, jets and jet fittings, and mechanical components are warranted against malfunction due to defects in workmanship or materials for two years from the original date of purchase.

## PARTS & ACCESSORIES

Genuine Sundance® Spas Parts & Accessories - This Limited Warranty is void if Sundance Spas, Inc. ("Manufacturer") or its designated representative determines that the spa has been subjected to damage or failure due to installation of aftermarket parts that are not Genuine Sundance® Spas branded Parts & Accessories. This disclaimer includes, but is not limited to filters, UV-C bulbs, ozone systems, repair parts and other accessories. Genuine Sundance® Spas brand Parts & Accessories are built to our highest standards of quality, durability and performance, and they are designed to work with your spa to ensure optimal performance and function.

## PERFORMANCE

Please register your new spa within 7 days of delivery. You can register your new spa at <https://www.sundance spas.com/en-us/owners/register-your-product>. The spa must be registered before any authorized service work can be performed. To obtain service in the event of a defect covered by this Limited Warranty, contact your Sundance® Spas dealer or Sundance Spas, Inc. (address below) as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although providing access to perform the repair is your responsibility as the spa owner. You may be assessed reasonable travel and mileage charges by the service representative. In the event that the spa is removed to a repair facility for repair and reinstalled, the cost of removal and reinstallation will be your responsibility as the spa owner. Sundance Spas reserves the right, at its sole option, to either repair or replace any covered part or spa, and in the event it chooses to provide a replacement spa, it will be of equal value of the original spa. In such an event, reasonable costs for removal of the original spa, shipping costs from the factory for the replacement spa, and delivery and installation of the replacement will be your responsibility as the spa owner. The replacement spa will carry the balance of the original spa's warranty. Spa covers are not included.

## WARRANTY LIMITATIONS & EXCLUSIONS

This Limited Warranty is void if the Sundance Spas or its designated representative determines that the spa has been subjected to alteration, neglect, misuse, abuse, extraordinary wear, failure to follow directions, improper maintenance, or freight damage caused by a common carrier; any damage caused by pairs that have been attempted by anyone other than a designated representative; damage or failure

due to installation of aftermarket parts that are not Genuine Sundance® Spas branded parts & accessories; damage or failure due to service or repair by someone other than Sundance Spas or its designated representative using authorized Sundance® Spas parts; or if the failure is caused by accident, acts of God or other causes beyond the control of Sundance Spas. Neglect, misuse and abuse also include any installation, operation or maintenance of the spa other than in accordance with the instructions contained in the owner's manual provided with the spa, including but not limited to the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners. This Limited Warranty does not provide coverage for any item attached to or installed on the spa after the date of manufacture, or for gaining access to any component for repair or replacement. Spa units used in a commercial application are excluded from any coverage whatsoever. The spa owner accepts liability for repair work performed by anyone other than the Sundance Spas or its designated service representative.

## LIMITATIONS

**IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED ALTOGETHER OR TO THE FULLEST EXTENT ALLOWED BY LAW.** This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law. All warranty service must be performed by Sundance Spas Inc. or its designated representative using authorized Sundance® Spas parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this Limited Warranty in any manner whatsoever. The Manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Sundance Inc.

**IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED ALTOGETHER OR TO THE FULLEST EXTENT ALLOWED BY LAW, AND ANY IMPLIED WARRANTY THAT REMAINS IS LIMITED TO THE DURATION OF THE LIMITED WARRANTIES SET FORTH ABOVE.** This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law. Sundance Spas will only pay for warranty service performed by Sundance Spas or its designated representative using authorized Sundance® Spas parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. Sundance Spas will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Sundance Spas, Inc. This entire warranty terminates if you (original purchaser) sell or otherwise transfer the spa.

## LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. You may also have other rights that vary by jurisdiction. There are no warranties applicable to Sundance® Spas products except as expressly stated herein or as implied by applicable local laws. Some jurisdictions do not allow limitations on how long an implied warranty lasts, disclaimer of certain warranties, or the exclusion or limitations of consequential and incidental damages, so some of the above limitations may not apply to you.

**Sundance Spas**

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